

**Woman's Hospital Foundation
Baton Rouge, Louisiana
Administrative Policy Manual**

APPROVAL:

**Administrative Policy No: 118
Effective Date: 10/98**

**Teri G. Fontenot
President and CEO**

**Review/Revision Dates: 5/99,
9/04, 06/06, 2/09, 9/11, 10/16**

Financial Assistance Program

I. PURPOSE

The policy describes the financial assistance provided to qualifying low income patients for emergency and medically necessary care services provided at Woman's Hospital and its associated clinics, including the LSU Clinic which is operated in partnership with LSU and the Louisiana Department of Health (LDH).

II. POLICY

Woman's Hospital is a non-profit organization with a mission to improve the health of women and infants. It is a leader in women's and family-centered care with the following values.

- Respect – Accepting and appreciating differences; Woman's Hospital welcomes diversity and seeks to understand differences in cultures, opinions and perspectives.
- Innovation – Creating and embracing change to improve outcomes; Woman's Hospital improves lives by accepting challenges, never giving up and relentlessly nurturing new ideas.
- Compassion – Showing kindness to and caring for one another; Woman's Hospital is gentle and considerate through our actions and expressions.
- Excellence – Being the best at what we do; Woman's Hospital strives to exceed the expectations of our co-workers, patients and guests.

Patients qualifying for financial assistance will receive free or discounted care for emergency and medically necessary services. This policy is intended to comply with federal and state laws. Woman's Hospital will not discriminate on the basis of age, sex, race, creed, color, disability, sexual orientation, or national origin when making a determination for assistance. Financial assistance is available to patients who are residents of the service area, including residents who are not citizens of the United States of America but have established a residence in the service area.

III. DEFINITIONS

The following definitions are applicable to all sections of this policy.

Amount Generally Billed: The amount generally billed (AGB) is a rate determined using a look-back method. The amount of the expected payment from a patient, or a patient's guarantor, determined eligible for financial assistance, will not exceed the AGB rate. The AGB rate will be calculated based on allowed claims for patients covered by Medicare fee-for-service, Medicaid and all private insurers.

Charity Care: Assistance provided to patients of the LSU Clinic, or the patient's guarantor; if the patient is uninsured, a resident of Louisiana, and eligible based on income criteria. Assistance will also be extended to charity care-eligible patients of the LSU Clinic for related OB/GYN services that are provided at Woman's Hospital.

Family Income: An applicant's family income includes the gross income for all adult members of the family living in the household and included on the most recent federal tax return. For patients under 18 years of age, family income includes that of the parents, and/or step-parents, or legal guardian. If the patient lives in one parent's household, the family income for those living in that household will be considered.

The following sources of income will be considered in determining eligibility for assistance: earnings, unemployment compensation, workers' compensation, Social Security payments, public assistance, veterans' payments, survivor benefits, pension or retirement income, alimony, child support, interest, dividends, and any other source of miscellaneous income.

Family income is determined on a before tax basis.

Federal Poverty Level: The Federal Poverty Level (FPL) uses income thresholds that vary by family size and composition to determine who is in poverty in the United States. It is updated annually in the Federal Register by the United States Department of Health and Human Services under authority of subsection (2) of Section 9902 of Title 42 of the United States Code. Current FPL guidelines can be referenced at <http://aspe.hhs.gov/POVERTY>

Financial Assistance: Assistance provided to eligible patients, or guarantors, to relieve them of all or part of their financial obligation for emergency or medically necessary care provided by Woman's Hospital.

Free Care: A 100% waiver of patient financial obligation for eligible medical services provided by Woman's Hospital to uninsured and underinsured patients, or their guarantors, with annualized family incomes at or below 200% of the Federal Poverty Level.

Guarantor: An individual other than the patient who is responsible for payment of the patient's bill.

Gross charges: Total charges at the full-established rate for the provision of patient care services prior to making allowances or deductions from revenue.

LSU Clinic: The LSU Clinic is operated by Woman's Hospital in partnership with LSU and Louisiana Department of Health.

Medical Indigency: Applicants with annualized gross family income in excess of the Federal Poverty Level thresholds for free or partial care discounts may qualify for assistance when family medical expenses incurred during the previous six months are considered. The total out-of-pocket medical expenses from any healthcare provider incurred in the previous six months by members of the applicant's family living in the household and included on the most recent federal tax return will be subtracted from the gross family income. This adjusted family income figure will then be used to determine eligibility for assistance.

Medically Necessary: Defined by the State Medicaid program in Louisiana as those health care services that are in accordance with generally accepted evidence-based medical standards or that are considered by most physicians (or other independent licensed practitioners) within the community of their respective professional organizations to be the standard of care.

Partially Discounted Care: A discount of 60% will be granted on eligible medical services provided by Woman's Hospital to uninsured and underinsured patients, or their guarantors, with annualized family income over 200% and equal to or less than 300% of the Federal Poverty Level to provide relief of the patient's financial obligation for such services.

Qualification Period: Applicants determined eligible for financial assistance will be granted assistance for a period of six (6) months from the date of determining eligibility. Financial assistance will apply retroactively to charges for eligible services incurred within 240 days of the first post-discharge billing statement.

Service Area: The primary service area is Ascension, East Baton Rouge, Livingston, and West Baton Rouge parishes. The secondary service area includes all other parishes in the State of Louisiana. Only residents of the primary or secondary service area are eligible for charity care. Woman's Hospital has the discretion to extend financial assistance to out-of-state applicants based on the particular facts and circumstances on a case by case basis.

Underinsured Patient: An individual, with private or public insurance coverage, for whom it would be a financial hardship to fully pay the expected out-of-pocket expenses for medical services provided by Woman's Hospital.

Uninsured Patient: A patient with no third-party coverage provided through a commercial third-party insurer, an ERISA plan, a Federal Health Care Program (including without limitation Medicare, Medicaid, SCHIP, and Tricare,) Worker's Compensation, or other third party assistance to assist with meeting a patient's payment obligations.

IV. ELIGIBLE SERVICES

Services eligible under this policy must be clinically appropriate and within generally accepted medical practice standards. They include the following services of healthcare providers employed by Woman's Hospital and delivered in Woman's Hospital facilities.

1. Emergency medical services provided in an emergency setting. Care provided in an emergency setting will continue until the patient's condition has been stabilized prior to any determination of payment arrangements.
2. Medically necessary services, for example, inpatient or outpatient health care services provided for the purpose of evaluation, diagnosis and/or treatment of an injury, illness, disease or its symptoms.
3. Services for a condition that, if not treated promptly, would lead to an adverse change in the health status of a patient.
4. Non-elective services provided in response to life-threatening circumstances in a non-emergency room setting.

Services not eligible for financial support include the following:

1. Elective procedures and procedures that are not medically necessary.
2. Cosmetic surgery, fertility clinic procedures, and bariatric procedures not covered by insurance.
3. Services received in Woman's Hospital facilities but from providers not employed by Woman's Hospital. Such services may include those provided by: radiologists, anesthesiologists, neonatologists, pathologists, and other specialists. Patients are encouraged to contact these providers directly to inquire about assistance they may provide for their services.
4. Physician services delivered at the LSU Clinic are provided by physicians who are not employed by Woman's Hospital. These physicians are not covered under this policy and patients are encouraged to contact these

physicians directly to inquire about assistance they may provide for their services.

For a list of providers or services covered under this policy, see attached Appendix I. Woman's Hospital maintains a list of providers, which is available upon request and free of charge.

V. EMERGENCY MEDICAL SERVICES

Woman's Hospital will care for emergency conditions, or a medical screening examination to determine whether an emergency medical condition exists, to those patients seeking such care, or for whom a representative has made a request if the patient is not able to do so, regardless of a patient's financial status. Such treatment will not be delayed in order to screen for financial assistance, inquire into methods of payment, or insurance coverage or status. Collection actions that may discourage people from seeking emergency medical care are prohibited under the Woman's Hospital policy.

VI. ELIGIBILITY AND ASSISTANCE

Assistance will be extended to uninsured and underinsured patients, or a patient's guarantor, based on family income, residency, and medical obligations (see Appendix II). Patients, or patients' guarantors, are expected to cooperate with the application process outlined in this policy to obtain financial assistance. The applicant will submit a fully completed financial assistance application with documentation prior to the rendering of services if possible.

Applicants that are potentially eligible for Medicaid but that do not apply for such benefits within Medicaid time limits may be denied financial assistance.

Financial assistance is typically not available for patient co-payments or balances after insurance when a patient fails to comply reasonably with insurance requirements, such as those associated with coordination of benefits.

Full Free Care: The full amount of Woman's Hospital charges will be deemed covered under charity care for uninsured patients, or financial assistance for any uninsured or underinsured patient, or patient guarantor, whose annualized gross family income is equal to or less than 200% of the federal poverty level. This assistance will be granted to insured patients after all third party payment options available to the applicant have been exhausted.

Discounted Care: Woman's Hospital provides a partial discount of 60% to any uninsured patient covered under charity care, or any uninsured or underinsured patient, or patient guarantor, with annualized gross family income greater than 200% but equal to or less than 300% of the federal poverty level. This assistance will be granted to insured patients after all third party payment options available to the applicant have been exhausted.

Medical Indigency: Woman's Hospital may provide financial assistance to patients, or patient guarantors, after reducing annualized family income by the amount of the family medical expenses incurred during the six month period prior to the date of application. In such cases, total out-of-pocket medical expenses from any healthcare provider incurred in the previous six months by members of the applicant's family living in the household and included on the most recent federal tax return will be subtracted from the gross family income. This adjusted annual family income figure will then be used to determine eligibility for assistance.

The amount of financial assistance to one individual shall not exceed \$60,000.00 without the approval of the Chief Executive Officer.

VII. AMOUNTS GENERALLY BILLED

Woman's Hospital has elected to use a look-back method for determining the amount generally billed (AGB). Under this method, Woman's Hospital calculates the percentage discount annually on allowed claims for emergency and other medically necessary care provided to patients covered by Medicare fee-for-service, Medicaid and all private insurers. The AGB percentage will be updated annually. Patients determined eligible for financial assistance will not be expected to pay gross charges for eligible services while covered under this financial assistance policy. Questions concerning the calculation of the AGB should be directed to:

Woman's Hospital
Attn: Patient Accounting
8850 Airline Highway
Baton Rouge, LA 70815
(225) 924-8106

VIII. APPLYING FOR FINANCIAL ASSISTANCE

Eligibility determinations for assistance will be based on the Woman's Hospital policy and an assessment of the applicant's financial need. Patients will be offered information on the financial assistance policy and the process for submitting an application. Applications may be submitted up to 240 days after the date of the first post-discharge statement.

Woman's Hospital will make a reasonable effort to explain the benefits of Medicaid and other available coverage programs to patients, or a patient's guarantor. Woman's Hospital will assist patients, or patients' guarantors, in applying for coverage programs that may pay for healthcare services. Patients, or their guarantors, identified as potentially eligible for Medicaid or other programs, are expected to cooperate and apply for such programs. Patients, or

their guarantors, choosing not to cooperate in applying for such programs may be denied financial assistance.

When an applicant submits an incomplete financial assistance application, a written notification will be sent to the applicant outlining the required information or documentation necessary to complete the application. The applicant will be informed that this information must be received within 30 days of the date the notification was postmarked. If the necessary information needed to complete the application is not submitted within the 30 day timeframe, the request for assistance may be denied.

Information on this financial assistance policy will be communicated to patients in easy-to-understand, culturally appropriate language, and in the primary language spoken by the lesser of 1,000 or 5% of the residents in communities comprising the Woman's Hospital primary service area.

Documentation:

Eligibility for assistance is based on financial need of the applicant at the time of application. In general, documentation must be submitted with an application for assistance. If adequate documentation is not provided, Woman's Hospital will contact the applicant seeking the requisite information.

The following income documentation will be used to determine annualized family income.

- 1.) Copies of the two most recent pay stubs (if pay stubs are not available, the adjusted gross income from the most recent federal income tax return may be substituted).
- 2.) If self-employed, a copy of the federal tax return from the most recent tax year including all schedules, W-2s, and 1099s.
- 3.) If unemployed: verification of any compensation received. For example: unemployment compensation, workers compensation, self-attestation of income or support being provided to applicant.
- 4.) Supporting documentation, as needed to verify other sources of income, such as benefit determinations, bank statements, or copies of the most recent federal tax return.

Those applying for medical indigency will be required to provide proof of outstanding medical obligations. Medical expenses from Woman's Hospital and/or other healthcare providers incurred during the six months prior to the date of application will be taken into account in determining eligibility.

Documentation of medical expense:

Applicants are required to provide a patient statement or invoice as proof of patient responsibility.

Financial assistance inquiries, requests for help in completing an application, or completed applications are to be directed to the following office:

Woman's Hospital
Attn: Financial Assistance Counselor
100 Woman's Way
Baton Rouge, LA 70817
Telephone (225) 924-8354

IX. PRESUMPTIVE ELIGIBILITY

Charity Care: Woman's Hospital will utilize a healthcare industry-recognized presumptive eligibility screening model that is based on public record databases to streamline the process of qualifying patients of LSU Clinic for charity care. This predictive model incorporates public record data to calculate a socio-economic and financial capability score that includes estimates for income and financial need.

The electronic technology is designed to assess each patient according to the criteria of this policy and is calibrated against historical approvals for Woman's Hospital charity care provided to LSU Clinic patients under the traditional application process. The data returned from this electronic eligibility review will constitute adequate documentation for charity care under this policy.

When electronic screening is used as the basis for presumptive eligibility, a full free care discount will be granted for eligible services.

If a patient does not qualify under the presumptive eligibility screening process, the patient may apply for charity care by submitting an application through the typical process.

Financial Assistance: Woman's Hospital realizes that certain patients may be non-responsive to the financial assistance application process. Under these circumstances other sources of information may be used to make an individual assessment of financial need. This information will allow for an informed decision on the financial need of these non-responsive patients utilizing the best estimates available in the absence of information provided directly by the patient.

Woman's Hospital will utilize a healthcare industry-recognized model that is based on public record databases. This predictive model incorporates public record data to calculate a socio-economic and financial capability score that

includes estimates for income and financial need.

The electronic technology is designed to assess each patient according to the criteria of this policy and is calibrated against historical approvals for Woman's Hospital financial assistance under the traditional application process.

Utilization of this electronic technology will occur prior to bad debt assignment. Bad debt assignment will only occur after all other eligibility and payment sources have been exhausted. This allows all patients to be screened for financial assistance prior to pursuing any extraordinary collection actions. The data returned from this electronic eligibility review will constitute adequate documentation of financial need under this policy.

When electronic screening is used as the basis for presumptive eligibility, a full free care discount will be granted for eligible services for retrospective dates of service only. If a patient does not qualify under the presumptive eligibility screening process, the patient may apply for assistance by submitting an application through the typical financial assistance process.

Patient accounts granted presumptive eligibility will be classified as financial assistance. They will not be sent to collection, will not be subject to further collection actions, will not be sent a written notification of their electronic eligibility qualification, and will not be included in the hospital's bad debt expense.

X. QUALIFICATION PERIOD

Determinations of eligibility for assistance are typically made within two weeks of receiving a completed application. Applicants will be sent a notification of their eligibility determination. When eligibility is approved, Woman's Hospital will grant assistance for a period of six months. Financial assistance will also be applied to unpaid bills incurred for eligible services that are within 240 days of the first post-discharge statement. Assistance will not be denied based on failure to provide information or documentation that is not required in the policy or on the application.

An applicant that has been denied assistance may re-apply at any time there has been a change of income or status.

XI. NOTIFICATION OF FINANCIAL ASSISTANCE

Information on Woman's Hospital financial assistance policy will be available to patients and the community. The policy, an application and a plain language summary of the policy will be available on Woman's Hospital website.

<http://www.womans.org/patients-and-visitors/billing-and-insurance/>

Information on financial assistance will be offered to patients upon admission to or discharge from Woman's Hospital and its associated clinics, including the LSU Clinic. Patient billing statements will include a conspicuous notice describing the availability of, and how to obtain information on, financial assistance. Signs are posted in the admitting and emergency departments instructing individuals about how to obtain information on financial assistance.

Woman's Hospital will also distribute financial assistance informational materials to agencies and non-profit organizations serving the low-income populations in the hospital's service area.

XII. RELATED POLICIES

Information on the Woman's Hospital Billing and Collection Policy may be obtained by contacting:

Woman's Hospital
Attn: Patient Accounting
8850 Airline Highway
Baton Rouge, LA 70815
(225) 924-8106

XIII. POLICY APPROVAL

The Woman's Hospital Board of Directors approved this policy. The financial assistance policy is subject to periodic review. Significant changes to the policy will be reviewed and approved by the Woman's Hospital Board of Directors.

Approved: 9/26/2016

Appendix I

Physicians Covered by the Woman's Hospital Financial Assistance Policy

Virginia	Alfred
Jan	Benanti
Donald	Blue
Jeffrey	Breaux
Dennis	DeSimone
Albert	Diket
Tammy	Dupuy
Edison	Foret
Milton	Fort
Susan	Futayyeh***
Alec	Hirsch
Charlotte	Hollman**
Joseph	Howell*
Michael	Leggio
Robert	Moore
Mark	Newman
Joseph	Ortenberg**
Martha	Paterson
Michael	Puyau
Lalania	Schexnayder**
Gerald	Stack
Marshall	St. Amant
Duane	Superneau**
Edward	Veillon

Physicians Not Covered by Woman's Hospital Financial Assistance Policy

Eric	Abraham
Mathew	Abrams
Donna	Adams
Jason	Adams
Ramon	Aizpurua
Satyaprasad	Alapati
John	Alberty
Ghanim	Aljomah
Brent	Allain
Dwayne	Anderson
William	Anderson
Ronald	Andrews
Timothy	Andrus
Angelo	Annaloro
Jada	Armstrong
M	Asbahi
Charles	Aycock
Waref	Azmeh
Jill	Bader

Debra	Baehr
James	Bagot
Susan	Bankston
Louis	Barfield
Phillip	Barksdale
Dawn	Barrient
Mahesh	Basireddy
Dewitt	Bateman
Donnie	Batie
Robert	Be
Timothy	Bella
Drake	Bellanger
Charles	Berggreen
Rajat	Bhushan
Bryan	Bienvenu
Andrew	Black
Beau	Black
Gordon	Blanchard
Meagan	Blanchard
Kenneth	Blue
Emmaleigh	Bock
Robyn	Boedefeld
JoNell	Bolton
Michael	Bolton
Ronald	Bombet
Britani	Bonadona
Everett	Bonner
Ryan	Boone
Leslie	Bostick
Peter	Bostick
Catherine	Boston
Allyson	Boudreaux
Kelly	Boudreaux
Laura	Boudreaux
Rebecca	Boudreaux
Jolie	Bourgeois
Charles	Bowie
Mindy	Bowie
Cynthia	Boyer
John	Brantley
Cheryl	Braud
Stephen	Breaud
Darrin	Breaux
Frank	Breaux
Jack	Breaux
Charlie	Bridges
Jason	Bridges
Theresa	Brignac
Thad	Broussard
Randall	Brown

Michael	Bruce
Michael	Brumund
Traci	Brumund
Renee	Bruno
Elizabeth	Buchert
David	Burgin
Harry	Burglass
Kelly	Busenlener
Sarah	Buzhardt
Lori	Byrd
Richard	Byrd
Mindy	Calandro
Gerald	Calegan
Kevin	Callerame
Christina	Cannizzaro
Ryan	Carr
Andres	Carrion-Vargas
Katherine	Castle
Deborah	Cavalier
Stephanie	Cave
Lalitha	Chalasani
Jonathon	Chapman
Kristin	Chapman
Nicole	Chauvin
Ryan	Chauvin
Tiffany	Chevalier
Thiravat	Choojitarom
Christopher	Christensen
Mary	Christian
Rafael	Cilloniz-Guerrero
Harold	Clausen
Vernon	Coffman
Horace	Collinsworth
Michael	Connors
Susan	Conway
Janet	Cook
Lori	Cook
Thomas	Cook
Raynold	Corona
Luke	Corsten
Ashley	Cowart
Gary	Cox
Michael	Crapanzano
James	Craven
Brad	Culotta
Cecilia	Cuntz
Lin	Dang
Charles	Daniel
F.	Dauterive
Shelley	Davies

Nancy	Davis
Paul	Davis
Sarah	Davis
Herschel	Dean
John	Dean
Robert	Dean
Amber	Denham
Jeffrey	Deyo
Mary	Dickerson
Ryan	Dickerson
Mary	Dobson
Lucius	Doucet
Robert	Drumm
Zarius	Drummond
Leonid	Dubrovsky
Heber	Dunaway
Joseph	Dupont
Michael	Dupre'
Charles	Eberly
Tonya Jo	Eichelberger
Kathryn	Elkins
Rodger	Elofson
Andrew	Elson
April	Erwin
Dana	Fakouri
Shaban	Faruqui
Shaista	Faruqui
Gregory	Fautheree
Steven	Feigley
Steven	Felix
Gregory	Ferrara
Aimee	Ferrell
Gary	Field
Robert	Fields
Ronald	Fields
Kelly	Finan
Andriette	Fitch
Michelle	Flechas
T'lane	Folse
Daniel	Fontenot
James	Ford
Sandra	Franz
Andrew	Freel
Michael	Frierson
James	Froelich
Jill	Fruge
Christopher	Funes
Susan	Futayyeh***
Venkata Satish	Gadi
Lisa	Gamble

James	Gardner
Lisa	Gautreau
Dariusz	Gawronski
Gregory	Gelpi
Lois	Gesn
Brad	Giarrusso
Keith	Gibson
Geoffrey	Gillen
Paul	Giorlando
Kalyan	Gonugunta
Stephen	Gordon
Stewart	Gordon
Amanda	Gorena
Garland	Green
Marcia	Gremillion
Mandy	Grier
Joseph	Griffin
Robert	Grissom
Jennifer	Guidroz
David	Guidry
Kathy	Guidry
Samantha	Gulino
Lauren	Haddad
Michael	Hailey
Michael	Hanemann
Faith	Hansbrough
Thomas	Hansbrough
David	Hanson
Andrew	Hargroder
Nicole	Harrell
Jennifer	Harris
Renee	Harris
Shana	Hart
Anthony	Harton
David	Hastings
Mark	Hausmann
Robert	Hayden
Bolling	Haygood
Cullen	Hebert
Mitchell	Hebert
Helen	Hedgemon
Sharon	Hedges
Boyd	Helm
Francis	Henderson
Gregory	Henkelmann
Gregory	Heroman
Laura	Hetzler
David	Hill
Cammie	Hilliard
Jeannemarie	Hinkle

Meredith	Hitch
Rufus	Hixon
Jennifer	Hogan
Wendy	Holden-Parker
Henry	Hollier
Nicolle	Hollier
Charlotte	Hollman**
Christina	Holmes
Thomas	Horsman
Joseph	Howell*
Brett	Hutchinson
Jennifer	Jastram-Belcher
M	Jayasankaran
Jay	JhunJhunwala
Sheldon	Johnson
Allen	Joseph
Narayanan	Karayil-Thekkoott
Catherine	Katzenmeyer
William	Katzenmeyer
Richard	Kearley
Stephanie	Kelleher
Steven	Kelley
Shaun	Kemmerly
Ted	Kemp
Azeem	Khan
James	Kidd
Benjamin	Kidder
Kevin	Kilpatrick
Andrew	King
Maurice	King
Diane	Kirby
Angelle	Klar
Kenneth	Kleinpeter
Shawn	Kleinpeter
Lloyd	Klibert
Alicia	Kober
Robert	Koscick
William	Kubricht
Ann	Lafranca
James	Lalonde
Lance	LaMotte
Robert	Landry
Scott	Landry
Andrew	Lauve
Charles	Lawler
Lisa	Le
Stuart	LeBas
Karl	LeBlanc
Lakisha	Lee
Sharon	Lee

Tracy	Lemelle
Ronald	Leo
Renee	Levine
Lydia	Lewis
Pamela	Lewis
Amy	Lobrano
John	Lopoo
Cecil	Lovell
John	Lovretich
Ashley	Lucas
Christopher	Luscy
Chantal	Lutfallah
John	Lyons
Emily	Magee
Timothy	Maher
Ryan	Majoria
Jonathan	Malone
Edward	Maltbie
Sandhya	Mani
Daniel	Marsh
John	Marshall
Jamel	Martin
Julie	Martin
Shelley	Martin
Lynn	Mason
William	Massengale
Christopher	McCanless
Theron	McCormick
John	McDonald
Elizabeth	McDonough
James	McNeil
Jamar	Melton
Hector	Mena
Donald	Meyn
Kendra	Michael
Laura	Miller
Louis	Minsky
Charles	Mitchell
Horace	Mitchell
Miranda	Mitchell
James	Montelaro
Andrew	Montz
Ferney	Moore
Timothy	Moran
Christian	Morel
William	Morgan
James	Morris
Julius	Mullins
Walter	Mullins
Lynn	Murphy

William	Murrill
Andrew	Nelson
Joseph	Nesheiwat
Nakia	Newsome
Nhung	Nguyen
Misty	Norman
Amberly	Nunez
Scott	Nyboer
Eric	Oberlander
Andrea	Ocmond
Beverly	Ogden
Lauren	Ogden
Ekwutosi	Okoroh
Andrew	Olinde
Jane	Olson
Jon	Olson
Jeremy	O'Neal
Joseph	Ortenberg**
Benton	Oubre
LaKedra	Pam
O'Neil Jay""	Parenton
Cordel	Parris
Amit	Patel
Carol	Patin
Henry	Patrick
Margaret	Patterson
Amanda	Pearson
Charles	Pearson
Brannon	Perilloux
Michael	Perniciaro
Geoffrey	Peters
Brian	Petit
Fred	Petty
Cherron	Philippe
Mohammad	Pirzadah
Kyle	Pontiff
Wesley	Porta
Mark	Posner
Chad	Prather
John	Prestigiacommo
Susan	Puyau
Michael	Quinn
Easwar	Ramadoss
Stewart	Ramey
Maheswar	Rao
Murli	Rao
Tracy	Rauch
Keren	Ray
Darian	Reddick
Neelima	Reddy

Sandy	Reed
Kent	Rhodes
Vernon	Rhynes
Jonathan	Richards
Susan	Richarme
Catherine	Riche
Claire	Roberts
Evens	Rodney
Michael	Roppolo
Kirk	Rousset
James	Ruiz
William	Russell
Michele	Salassi
Jones	Samuel
Darryl	Sanches
Erick	Sanchez
Lauren	Sanders
Mary	Sanders
Patricia	Scallan
Jon	Schellack
Lalania	Schexnayder**
Michael	Schexnayder
Ayme	Schmeeckle
Kellie	Schmeeckle
Patricia	Schneider
Scott	Schuber
John	Schwab
Glen	Schwartzberg
Cheree	Schwartzenburg
Edward	Schwartzenburg
Ellis	Schwartzenburg
George	Schwartzenburg
Dominick	Scimeca
Kelly	Scrantz
Elizabeth	Seiter
Kenyatta	Shamlin
Amie	Shannon
Joel	Silverberg
James	Sim
John	Simmons
Rosalyn	Slaughter
Edward	Sledge
Bradford	Smith
Henry	Smith
Kenneth	Smith
Anna	Smither
Curtis	Solar
Kay	Solar
Scott	Soleau
Mehdi	Soltani

Thomas	Soltau
Mrugesh	Soni
Steven	Sotile
Steven	Spedale
Stephen	Speeg
Derrick	Spell
Catherine	Spiller
Brandon	St. Amant
Matthew	Stair
Richard	Stanger
James	Stenhouse
J.	Stephens
Kimberly	Stewart
Jonathan	Stone
John	Storment
Karim	Suazo-Flores
Duane	Superneau**
Venkat	Surakanti
Sylvia	Sutton
Brian	Swirsky
John	Tabor
Amanda	Talbot
Gerard	Tassin
Armanda	Tatsas
Jonathan	Taylor
Robert	Taylor
Yolunda	Taylor
Taylor	Theunissen
Erin	Thibault
Blaine	Thomas
David	Thomas
Joseph	Thomas
Terrie	Thomas
Veronica	Thomas
Charles	Thompson
Yanelba	Toribio
Victor	Tran
Arthur	Tribou
Patrice	Tyson
J.	Upp
Andrea	Usher
Adaora	Uzodi
Juan	Vargas
Haritha	Vellanki
Charmaine	Venters
James	Vermaelen
Roberta	Vicari
Dawn	Vick
Stephen	Vick
Brad	Vincent

Allison	Vitter
Cynthia	Voelker
James	Wade
Mark	Waggenspack
Paul	Waguespack
Charles	Walker
David	Walker
Paul	Walker
Tracy	Wallace
Douglas	Walsh
Jingya	Wang
Meredith	Warner
Marvin	Weaver
Brian	Webb
Jonathan	Weiler
Jonathan	Welden
Ashli	West
Kortney	West
Jordan	Whatley
Rebecca	Whiddon
Laurie	Whitaker
Sarah	Wilks
Ashley	Willett
Jacqueline	Williams
John	Williams
Karen	Williams
Pamela	Williams
Scott	Williams
Thomas	Wills
Elizabeth	Winters
Rachel	Wissner
Robert	Witcher
Mark	Wofford
Charles	Wood
Danny	Wood
James	Wood
Gretchen	Yandle
James	Yegge
Lauren	Zatarain
Terry	Zellmer
Dawn	Zitman

*Woman's Hospital Financial Assistance Policy only applies to services provide in Dr. Howell's Woman's Hospital office location.

**Woman's Hospital Financial Assistance Policy applies only to services provided in the Woman's Hospital Specialty Clinic.

***Woman's Hospital Financial Assistance Policy applies only to hospitalist services provided in the Woman's Hospital Assessment Center.

APPENDIX II

Type of Assistance	Annualized Family Income	Insurance Status	Level of Assistance
Charity Care*	Up to 200% FPL	Uninsured	100% Discount
	Over 200% FPL but equal to or less than 300% FPL	Uninsured	60% Discount
Financial Assistance	Up to 200% FPL	Uninsured or Underinsured	100% Discount
	Over 200% FPL but equal to or less than 300% FPL	Uninsured or Underinsured <i>(Assistance for underinsured applies to patient obligation balances due after insurance adjudication is complete.)</i>	60% Discount
Medical Indigency	Adjusted Income up to 200% FPL	Uninsured or Underinsured	100% Discount
	Adjusted Income over 200% FPL but equal to or less than 300% FPL	Uninsured or Underinsured <i>(Assistance for underinsured applies to patient obligation balances due after insurance adjudication is complete.)</i>	60% Discount
<i>(Adjusted Income = Annual Family Income - Total Family Out-of-Pocket Medical Expenses incurred in six months prior to application date)</i>			

*Charity Care is available to uninsured Louisiana residents who are patients of the LSU Clinic for clinic visits and related OB/GYN services provided at Woman's Hospital.